



Tech Info Library

Network Assist: Not Authorized to Launch Message (2/97)

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TOPIC -----

When I try to launch Network Assistant, I get the following At Ease message:
"You aren't authorized to use this application. Contact your At Ease Administrator for more information." What is wrong?

DISCUSSION -----

This can happen if the specific workstation also has Network Assistant installed. In this case, if the user logs into At Ease as a regular user or as a Workgroup Administrator without explicit Network Assistant privileges (the default is to deny these), they will get this message.

This is a security feature of At Ease. The user will need to log back into At Ease as an At Ease Administrator or Workgroup Administrator (If Network Assistant privileges have been added). If they are neither an Administrator nor a Workgroup Administrator with Network Assistant privileges, they should contact their Network Administrator to get their privileges edited. This is done by opening the <user name> from within At Ease Administration, selecting "Privileges", and selecting Network Assistant privileges.

IMPORTANT: A user will be able to launch At Ease Administration, Network Assistant Security, or User and Group Manager without getting this message.

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