



Tech Info Library

Macintosh 630 & Apple Personal Modem: Can't Hear Messages(10/96)

Article Created: 23 September 1996

Article Reviewed/Updated: 2 October 1996

TOPIC -----

I have a Macintosh 630 series computer with the Macintosh Processor Upgrade installed. When I am in PPC Mode, I am unable to hear voice message from my Apple Personal Modem. However, it works fine in 68K Mode. What could be causing this?

DISCUSSION -----

What is Apple Personal Modem?

- * The Apple Personal Modem you have is an international (Europe and Asia) product only. This modem does have some voice capabilities. There are two models: one is 14.4 kbps and the other is 28.8 kbps.
- * Apple Personal Modem is also the name of the software that comes with these modems.
- * There was also another modem (now discontinued) that was also named the Apple Personal Modem. It was a U.S. external modem that ran at 1200 kbps or 300 kbps.

Resolution

This issue you mentioned can resolved by installing Apple Personal Modem (APM) 2.1.6 in addition to System software 7.5.3 or later.

Article Change History:

02 Oct 1996 - Updated for clarity.

Copyright 1996, Apple Computer, Inc.

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19961003 07:27:49.00

Tech Info Library Article Number: 20444