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Global Village Modems: Faxing from MS Apps & Type 3 Error (9/96)

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TOPIC -----

I have a Macintosh Performa computer that included a Global Village modem. I am attempting to fax a Microsoft Word document by holding down the Option key and selecting Fax from the File menu. However, I get a Type 3 error whenever I try this.

DISCUSSION -----

According to Global Village, this issue occurs in Microsoft Word or Excel, which are included with Microsoft Office, when using version 1.0 of the Office 4.2.x Update for Power Macintosh. Version 1.0.1 resolves the issue, and is available on the Microsoft web site.

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