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GlobalFax: Disable 14.4 kbps Faxing in Send Fax Setup (2/96)

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TOPIC -----

I am trying to make the Disable 14.4 Faxing setting in the Global Village Send Fax Setup, the retained setting whenever I restart my computer. I have testing various computers (Performa 630, 5200, 6200, 5300CD, and 6300CD) with System 7.5.1, and either GlobalFax 2.5.5, GlobalFax 2.5.4p, GlobalFax 2.5.5p, or GlobalFax 2.5.6p.

I have tried a variety of options to find a workaround, involving the following:

- Throwing the GlobalFax Prefs and Queue Temp File in the trash
- Using Extensions Manager and starting only System 7.5 and Global Village software
- Reinstalling all Global Village software
- Zapping PRAM and rebuilding the desktop
- Running Disk First Aid
- Doing a clean installation of System and Global Village software
- Re-initializing the hard disk and restoring all software from the Performa CD-ROM disc
- Restarting with just GlobalFax, Global Village Toolbox, and Teleport in the extensions and control panel folders.

Why can I not make the Disable 14.4 Faxing setting be maintained through the restart cycle?

DISCUSSION -----

We contacted Global Village, and they have acknowledged this issue. They were unable to commit to when this will be fixed.

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The following computers are in the Macintosh 630CD family: LC 630, Quadra 630, Performa 630, Performa 635, Performa 636, Performa 637, Performa 638, and Performa 640.

The following computers are in the Macintosh 5200CD family: Macintosh 5200/75 LC, Performa 5200, Performa 5210, Performa 5215, and Performa 5220.

The following computers are in the Macintosh 6200CD family: Performa 6200, Performa 6214, Performa 6216, Performa 6218, Performa 6220, and Performa 6230.

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