



# Tech Info Library

## How To Remove Global Village Software (5/95)

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TOPIC -----

I recently bought a third-party Fax modem for my Performa. I constantly get the error message, "the serial port is in use," or I can only use my new modem off my printer port. What should I do?

DISCUSSION -----

Your new Fax software is probably conflicting with the original TelePort Bronze or TelePort Gold II software that shipped with your computer. You may want to remove the old TelePort software completely from the computer.

Global Village TelePort Bronze

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The software to remove is stored in the following locations:

- System Folder: Apple Menu Items: Fax Center
- System Folder: Extensions: GlobalFax
- System Folder: Control Panels: TelePort/Bronze (may be called Fax Modem)
- System Folder: GlobalFax Files
- System Folder: GlobalFax Personal

Global Village TelePort Gold II

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The software to remove is stored in the following locations:

- System Folder: Apple Menu Items: Fax Center
- System Folder: Control Panels: TelePort Serial
- System Folder: Extensions: Global Village Toolbox
- System Folder: Extensions: GlobalFax
- System Folder: GlobalFax Files
- System Folder: GlobalFax Personal

NOTE: The GlobalFax Files folder contains any Faxes you have sent, you may want to retain it and the Fax Center folder to later review any messages.

You can move the above files to single folder on your hard disk, and they will be deactivated after you restart your computer. You do not need to throw them away, unless you want to reclaim the disk space. If you do throw them away, be sure you make a backup of the software.

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