Tech Info Library

GeoPort 1.x: System 7.1.x and System Update 3.0 Install (5/95)

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Article Created: 11 May 1995

TOPIC -------------------------------------------------------------

This article details the install order for GeoPort software on System 7.1.x with
the System Update 3.0.

DISCUSSION --------------------------------------------------------

There is a conflict between the GeoPort 1.x installer for Power Macintosh and
Quadra AV computers with System Update 3.0.

The GeoPort software installer will hang or freeze, usually after clicking the
OK button, at the "Welcome to the GeoPort Installer" window.  You may get
further in the install process and receive an error indicating the installation
could not continue, then hang or freeze after clicking the OK button in the
error window.

The workaround is to follow the install order below:

1) Install System 7.1.x
2) Install GeoPort 1.x
3) Install the System Update 3.0

The key is to install System Update 3.0 last. If you have a problem installing
the GeoPort software, start by doing a clean system software installation, then
follow the order shown above.


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Keywords:  knts,kcompat

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Tech Info Library Article Number: 17730