



# Tech Info Library

## Global Village Mercury Problem Receiving Faxes (3/95)

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TOPIC -----

I cannot receive Faxes with my Global Village Mercury modem. What can I do to fix this?

DISCUSSION -----

If you cannot receive Faxes with a Global Village Mercury, please check the following:

- Make sure the modem is set to answer Faxes.
- Make sure the modem status box reads Ready to answer Fax calls. If it does not, turn the modem off and turn it back on from the control panel.

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