



# Tech Info Library

## GeoPort: Missing Station ID In Faxes Sent (5/95)

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TOPIC -----

When I'm using my GeoPort with the Express Fax software, Faxes received on other computers do not show the page number and station ID at the top of each received page. When sending to other Fax machines, this information is displayed at the top of the page.

Is there any way to transmit the Station ID at the top of each page? The manual says on page 26 "If your recipient's Fax device has the capability, Station ID is printed on the top of each page of the Fax document, along with the date and time." We tried every option we could find and nothing gave us Station ID on the document.

DISCUSSION -----

The sending of the Station ID is a function of the sending Fax machine. With the Express Modem Fax software, the Station ID is transmitted to the receiving machine. Station ID is a 20-character header line identification of your choice. If your recipients's Fax device has the capability, Station ID is printed on the top of each page of the Fax document, along with the date and time.

Apple Telecom 2.0 software fixed a problem with the Express Fax software involving the proper transmission of the Station ID, where some receiving Fax machines failed to print the Station ID header on each page. Also, when using QuickDraw GX, the Station ID only needs to be placed on the cover page.

Article Change History:

11 May 1995 - Updated article with Apple Telecom 2.0.

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