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MAE 3.0: Obtaining Volume or Multiple License Keys (1/97)

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TOPIC -----

This article describes the procedure for obtaining a volume (multiple) license keys for Macintosh Application Environment (MAE) 3.0. The process differs from previous versions of MAE.

DISCUSSION -----

Users who order a volume license for the MAE 3.0 from Claris will receive these two important items:

- The "Volume License Agreement" from Claris. This document is NOT inside the product package, and has code number which is needed for a volume license.
- The MAE product package which contains the MAE 3.0 software and documentation on a CD-ROM disc, plus two important paper documents. There is only one distributed software product which is identical for single user and volume user licenses. Below is a description of the two paper documents inside the package:
 - "About MAE 3.0 License Keys" which broadly describes how an administrator should decide to install the license keys, and how the keys are obtained from the license vendor, Globetrotter. The reverse side of this document contains contact information for product support.
 - "MAE 3.0 License Registration" which is filled out and Faxed to the license registration Fax system. This document has a sticker with a unique single-user authorization code that is the only code necessary to obtain a single-user license key.

Both single-license users and volume administrators must submit the "MAE 3.0 License Registration" form to the license vendor, Globetrotter, to obtain a valid and permanent single-user MAE 3.0 license key file.

In addition to the unique single-user authorization code attached to the "MAE 3.0 License Registration" form, volume users must also supply the Claris' "Volume License Agreement" code number to the "MAE 3.0 License Registration".

While a soft copy of the Registration form is provided in Adobe Acrobat format on the compact disc, neither license, nor volume agreement code number is entered. Both must be entered in by the applicant along with other requested information.

Licensing is controlled by flex-lm software from Globetrotter. All license keys are issued by Globetrotter only in response to a Fax or e-mail (preferred) submission. Turn around time for license key files may be one business day when e-mail is used.

IMPORTANT: The volume license applicant must supply the Claris Volume License Agreement code number. If this is not done, Globetrotter will correctly issue only a single-user license, regardless of the quantity entered in the number of licenses requested field.

NOTE: If an applicant desires to implement more than a single license key file for his licensees, then the applicant must supply information about the distribution desired. For example, a fifty user license might be broken down as a group of twenty and thirty individual licenses. This would let thirty users have exclusive access, and an additional twenty 'floating' licenses.

NOTE: If individual licenses are to be run locally on the user's workstation, then the individual host ids of these machines must also be provided for correct key generation.

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