



Tech Info Library

MAE and Personal LaserWriter NTR (11/94)

Article Created: 1 November 1994

TOPIC -----

I'm having a problem with MAE (Macintosh Application Environment) which is installed on a HP 9000 running HP-UX. I connected an Apple Personal LaserWriter NTR to the HP computer's parallel port. I don't have problems printing on the LaserWriter NTR from UNIX, but I can't print from MAE. When I try to print, the printer receives the print job, but the output is the postscript code text. I have checked to make sure the print configuration is correct. What am I doing wrong?

DISCUSSION -----

We were unable to reproduce your problem. We printed from MAE v1.0 to an Apple Personal LaserWriter NTR attached through the parallel port of our HP 715 running HP/UX 9.0.3. Here is what we tried:

- Print from UNIX, without MAE running, printed `"/etc/hosts"`, which worked fine.
- Printed from MS Word 5.0 from within MAE v1.0, printed a 30K Postscript Document, which worked fine.

We suggest you try the following:

- 1) Please double check, using SAM (System Administration Manager), to make sure the re-configured UNIX Kernel has added the parallel NTR printer. Since you reported that UNIX is printing, we assume the configuration is correct.

Note: SAM is an HP/UX utility for system administrators to configure the HP PA-RISC workstation.

- 2) When configuring the printer under MAE, use the Chooser and set the printer PPD for Apple Personal LaserWriter NTR. Also, the user (UID) for the person configuring the print environment under MAE, should be the same user (UID) for the person running MAE.
- 3) Down load the MAE patch 1.0a from `"ftp.support.apple.com"`, and install the patch following the instructions provided.

Support Information Services
Copyright 1994, Apple Computer, Inc.

Keywords: ksts, supt

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 16656