



# Tech Info Library

## MAE: Trial Frequently Asked Questions (10/94)

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TOPIC -----

This article is an MAE Trial Frequently Asked Questions (FAQ); for users of Macintosh Application Environment (MAE).

DISCUSSION -----

What's New

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Note: All new information in this FAQ is marked "###NEW###"  
and all changed information is marked "###UPDATED###".

1. MAE Trial version 1.0a has been made available via anonymous ftp at ftp.apple.com.
2. How to remove the MAE Trial from your system.

MAE FAQ's

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- Q) What information is contained in each of the three FAQ documents?
- A) The Product FAQ contains general information about the product and licensing. This FAQ answers questions about support, pricing and product specifications.

The Technical FAQ contains information of about product performance, tuning, workarounds and other technical tips.

MAE Trial

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###NEW###

- Q) What is the MAE Trial?
- A) Macintosh Application Environment (MAE), is a software implementation of Macintosh that runs on UNIX workstations from Sun Microsystems and Hewlett-Packard. Through the use of 68LC040 emulation and native extensions, MAE provides the Macintosh System 7.1 environment in an X Window. This gives users the ability to run thousands of "shrink-wrap" Macintosh applications on their workstations. In addition MAE provides a high-level of integration between the Macintosh environment and UNIX thereby enabling users to manipulate UNIX files and execute UNIX

applications from the Macintosh "desktop."

MAE runs on Solaris 2.3 or HP-UX 9.0.1 or later, and requires an X11 release 4 or later window display server. MAE is compatible with HP's Visual User Environment, as well as SunSoft's OpenWindows and OSF Motif.

The Trial product allows you to evaluate MAE for 8 total hours on your workstation. After the 8 hours, the Trial product will shut down and can be removed from your workstation. Printing is also disabled in the MAE Trial.

###NEW###

Q) What are the system requirements of the MAE Trial?

A) The system requirements are:

- HP 9000 Series 700 workstation running HP-UX 9.01 or later
- Sun SPARC workstation running Solaris 2.3 or later
- X Window System, Version 11, release 4 or later
- Window manager such as Motif, HP VUE, or OPEN LOOK
- At least 16 MB of RAM; 32 MB recommended
- At least 16 MB of free hard disk space; 22 MB recommended

###NEW###

Q) How do I get the MAE Trial?

A) The MAE Trial 1.0a is being distributed only via ftp at this time. You can download version 1.0a of the MAE Trial via anonymous ftp from server ftp.support.apple.com in directory /pub/mae/product-trial.

Note: The minimum MAE Trial ftp package is about 13 megabytes. This can take a while to download across some slower internet connections.

Q) After I install the MAE Trial, I can run MAE without problems. When another user tries to execute the same binaries, they get a Trial expired message. What gives?

A) The MAE Trial is designed to be installed for each user, and each user has 8 hours of use. The work around is to mount the CD so everyone can see it and run the installer over the net and install local copies for each user that wants to test out the product.

###NEW###

Q) How do I remove the MAE Trial from my system?

A) To remove the MAE Trial, delete the following:

- ~/apple (and all its contents)
- ~/ "Trial System Folder" (and all its contents)
- ~/ .mac (and all its contents)
- ~/ man1
- ~/ docs

Note that you may have installed your "apple" directory in a place other than your HOME directory.

Q) What is Apple's Support policy on the MAE Trial.

A) The MAE Trial is provided on an as is basis. For your convenience,

Apple has made an internet mailing list and ftp server available that contains information about MAE and the trial, answers to frequently asked questions, patches, support tips and other technical information. We highly encourage you to use these resources to obtain assistance.

- Q) How do I subscribe to the MAE mailing lists?  
A) There are two mailing lists in the MAE mailing list system:  
    mae-announce@medraut.apple.com  
    mae-users@medraut.apple.com

mae-announce is a moderated list that will be used to distribute announcements and information about MAE from Apple. It's aimed at people who want to keep informed on the product, but don't want to sift through all of the mail that is distributed through an open mailing list.

mae-users is an unmoderated list that allows users to discuss the product in an informal atmosphere. mae-users will allow users to assist each other and distribute hints and other information about the product.

To subscribe to a list, please send mail to listproc@medraut.apple.com.

Please put the following command in the body of the message (the subject line should NOT be a command. It can be blank or nonsense):

```
subscribe listname your name
```

EXAMPLE:

```
% mail listproc@medraut.apple.com  
Subject: leave blank
```

```
subscribe mae-users Thurston P. Howell, III
```

- Q) What is the name of the MAE ftp server and what does it contain?  
A) The server name is "ftp.support.apple.com". MAE related material can be found in directory /pub/mae. The purpose of this server is to assist the distribution of information, patches and other related electronic material to users of Apple's Macintosh Application Environment (MAE).

The /pub/mae directory consists of the following subdirectories:

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info          - general info, announcements, digests, FAQ, mailing list  
               information  
install-hints - installation tips for Third-Party software  
patches       - tar files containing patches for MAE  
product-trial - a free time-limited trial of MAE (printing disabled)  
technotes     - technical info (for example tuning, compatibility,  
               troubleshooting, and so on.)  
utilities     - Macintosh, Solaris and HP/UX software utilities  
incoming      - writeable directory for (server related) user input and  
               requests
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Article Change History:

24 Oct 1994 - Reviewed for consistency and updated format.

25 Aug 1994 - Updated with new MAE Trial FAQ.

Support Information Services

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