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Apple Printer Utility: Problems with Open Transport 1.0 (5/96)

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TOPIC -----

I have a Power Macintosh 9500 and cannot see any printers with the Apple Printer Utility v2.0. There are no zones defined on either my Ethernet or LocalTalk network.

DISCUSSION -----

There is a conflict between the Apple Printer Utility and Open Transport 1.0. For example, if you launch Apple Printer Utility v2.0 on a Power Macintosh 9500*, and if there are no zones on your network, no printers are displayed in the printer list. Fortunately, the majority of Ethernet networks have defined zones, and Power Macintosh 9500 computers are now shipping with a newer version of Open Transport, so this conflict will not likely be common. This conflict is not restricted to Ethernet networks, it also occurs when using LocalTalk.

* Note:

The Power Macintosh is the only computer that shipped with Open Transport v1.0

Workaround

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Upgrade your Power Macintosh 9500 from Open Transport v1.0 to v1.1. Version 1.1 does not have this conflict, and it is part of the System 7.5 Update 2.0 available on online services Apple publishes software updates on.

These articles can help you locate the software update mentioned here:

- "Where To Find Apple Software Updates" - Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" - Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Article Change History:

15 May 1996 - Added information on LocalTalk also being affected.

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