TokenTalk: Troubleshooting Problems

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TOPIC ---

I am having problems with system bombs under the following conditions:

The environment is a Token Ring network with DOS and OS/2 workstations and
approximately 12 Macintoshes on the ring. I am using Excel with MacIrma
and TokenTalk installed. When the system is not on the network, the
Macintosh displays a system error. If the TokenTalk software is
de-installed, the Macintosh works fine, and no system bombs occur.

Software

System 6.0.3
MultiFinder
MacIrma 1.2.0
Excel 2.2
TokenTalk 2.0 (6/29/89)

Have you heard of any situations similar to this?

DISCUSSION --

We contacted DCA Technical Support Group, and they have not heard of this
problem. They also tried to duplicate the problem for us and could not get
the system to fail.

The tests were done with both MacIrma 1.2.0 and 1.2.1, on both Macintosh
IIcx and Macintosh IIx systems, and TokenTalk 2.0. Both machines passed
the test with either version of MacIrma.

You might have a conflict between TokenTalk and something else other than
MacIrma. You may want to start with a clean System Folder to see if the
problem remains. If a clean folder solves the problem, start adding INITs
and see which one conflicts with TokenTalk.

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