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AppleTalk v58.02: Conflicts with Shiva Products (8/93)

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TOPIC -----

I'm having problems using a Shiva EtherGate after I installed AppleTalk v58.02 from the NSI 1.3.3. It can now take five minutes for the Network Control Panel to open when selecting the Shiva driver. When I ran the standard System 7.1 Network C-Dev it opened fine. I'm using 58.02 for Shiva's Ethernet box to work. What could possibly be causing this?

DISCUSSION -----

We checked with Shiva Tech Support who confirmed that Shiva EtherGate (and NetModem), produce the symptoms you describe above when used with any Macintosh running AppleTalk v58.02. When you loggon with the EtherGate they are hearing complaints that it may take 5 or more minutes to make the connection, (and 2 or more minutes when using the NetModem), during which time it appears that the Macintosh has hung. Once the connection is made everything else works fine at expected performance levels. Nevertheless, they recommend dropping back to an earlier version of AppleTalk prior to v58.02, such as v58, to avoid these long loggon times, until they are able to revise their drivers. The current version of the EtherGate software is 1.6.1, and is posted on AppleLink in the third party bulletin board. Copyright 1993, Apple Computer, Inc.

Keywords: <None>

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