Shared Device Names Not Available in the Chooser (3/93)

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TOPIC --

After installing System Software 7.1, shared device names, such as
LaserWriters or File Servers, do not appear in the Chooser when their
device icons are selected. AppleTalk is active in the Chooser. The network
connections have been verified. I selected the Network control panel and
no resources are selected. When any of the network resources in the
Network control panel (LocalTalk, EtherTalk, TokenTalk) is selected, I get
the error "The correct version of AppleTalk is not installed. Please
reinstall the Network software". Reinstalling the network software does
not resolve the problem.

DISCUSSION ---

If no resources are selected in the Network control panel, this is a
possible sign of corruption for the network settings in Parameter RAM
(PRAM). If AppleTalk is active in the Chooser, one of the network resource
should always be selected in the Network Control Panel.

To resolve this issue you must zap the Parameter RAM. To zap PRAM under
System 7.x, restart the Macintosh while holding down Command-Option-P-R. Keep
the keys held down until you hear the startup chime a second time. This resets
the Parameter RAM of the Macintosh.

Select the proper network resource device in the Network control panel.
Make sure the shared device names appear in the Chooser.

You must also re-enter the setting changes you may have made to other
control panels (Keyboard, Mouse, Sound, and so on). When you zap PRAM, it is
reset to default values.
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