NCSA Telnet 2.3: Questions and Diagnosis

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TOPIC --

I have a two problems regarding Telnet. I have been using Telnet rev 2.2
and recently upgraded to Telnet 2.3, which is now using MacTCP 1.01. I am
using a LocalTalk connection to a Kinetics FastPath IV rev J. I have not
yet upgraded these units for Phase 2 AppleTalk yet. Every time I try to
transfer a file using FTP from my Sun system to the Macintosh, it hangs my
machine.

The other new error happens when I am doing a Telnet session--I get NCSA
Telnet error #1, program unexpectedly quit. It is independent of CPU (I am
using system 6.0.5 on all systems). The problem showed up when I upgraded
to Telnet 2.3. Have you heard of any problems like this one?

DISCUSSION ---

We haven't heard any problem like this. There are two versions of NCSA
Telnet 2.3, one is Telnet without MacTCP, the other is Telnet with MacTCP.
Here are some things to check:

• Make sure you're using the right version of NCSA Telnet 2.3.
  In this case, you must use NCSA Telnet 2.3 with MacTCP.

• Was MacTCP driver installed and configured properly?

• Was Kinetics FastPath software installed and configured properly?

• Try running "MacTCP Spy" from the Macintosh OS to see if MacTCP is up and
  running.

• From the Sun machine, try to use "ping", a generic UNIX network utility,
  to send an ICMP packet to the Macintosh machine to make sure they are
  talking to each other.

• Try to increase the NCSA Telnet 2.3 with MacTCP application memory size.
  This is done via Get Info.

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