Tech Info Library

AppleShare Print Server and GeoPort Software Issue (3/96)

Article Created: 30 March 1996

TOPIC ---

AppleShare 4.0.2 Print Server appears to have a software conflict with the
GeoPort Express Modem software. When I try to capture a LaserWriter printer from
my Workgroup Server 8150 with the Express Modem control panel active I get the
message, "Having difficulties connecting to the printer."

Is this a known issue? Is there a known workaround?

DISCUSSION --

This is a known issue, and it has been reported to Apple Engineering. The issue
was found to be with the AppleShare Print Server software. A fix for this issue
may be in future versions of Print Server software, however, there is no known
date when this fix may appear.

You have to choose between having the server run Apple Telecom software or
AppleShare Print Server software.

Keywords: kcompat

===

This information is from the Apple Technical Information Library.

19960401 08:13:43.00

Tech Info Library Article Number: 19541