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AppleShare Admin: What To Do If You Lose the Password (10/95)

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TOPIC -----

If I've lost or forgotten the Administrator's password on an AppleShare file server, what do I do?

DISCUSSION -----

If you have forgotten the Admin key, refer to the following sources:

WARNING:

All of the procedures listed below require a back-up copy of the "Users & Groups" file. Be sure that you have a back-up copy of this file before starting the procedure.

For AppleShare 1.0 or 1.1 File Server

See page 137, chapter 6, in the "AppleShare Administrator's Guide." Below is the information referenced in the "AppleShare Administrator's Guide":

You have forgotten the Admin key

If you forget the Admin key that you use while opening AppleShare Admin and don't have it written down, you'll have to:

- 1) Use the AppleShare Server Installer disk to start up the server's Macintosh Plus.
- 2) While in the Finder, locate the Users & Groups file in the Server Folder of the startup volume, drag it to the Trash, and choose Empty Trash from the Special menu.
- 3) Open the AppleShare Admin application.
- 4) Select the same startup volume that you had before.
- 5) When you're asked to select a Users & Groups file, select the backup copy of the Users & Groups file.
Click Volume until you see the disk name. Click Eject to insert another disk. If necessary, open any folders in the list until you see the backup copy of the file. Select the file and click Open.
- 6) When asked, type the server name and the new Admin key.
- 7) Continue to follow the procedure for preparing the server.

For AppleShare 2.0 or 2.0.1 File Server

See page 204, chapter 7, in the "AppleShare File Server Administrator's Guide."
Below is the information referenced in the "AppleShare Administrator's Guide":

You've forgotten the Admin key

If you forget the Admin key that you use to open AppleShare Admin and don't have a written copy, you'll have to use the following procedure.

- 1) Use the Server Administration disk to start up the server's Macintosh.
- 2) While in the Finder, locate the Users & Groups file in the Server Folder of the startup volume, and then drag it to the Trash and choose Empty Trash from the Special menu.
- 3) Open the AppleShare Admin application.
- 4) Prepare the same startup volume you had before.
- 5) When you're asked to select a Users & Groups file, select the backup copy of the Users & Groups file.
Click Volume until you see the disk name. (If necessary, click Eject and then insert another disk.) Open any necessary folders in the list until you see the backup copy of the file. Select the file and click Open.
- 6) When asked, type the new Admin key.
- 7) Continue to follow the procedure for preparing the server.

For AppleShare 3.0 or 3.0.1 File Server

See page 147, chapter 8, in the "AppleShare Server 3.0 Administrator's Guide."
Below is the information referenced in the "AppleShare Administrator's Guide":

You've forgotten your Admin key

The Admin key is stored in the Users & Groups Data File. If you forget the Admin key, drag the Users & Groups Data File out of the Preferences folder to the root level of the System Folder. Then restart the Admin program. In a moment the program will ask you to provide a new file server name and Admin key. Enter the same file server name, and a new Admin key.

For AppleShare 4.0 File Server

See page 107, chapter 6, in the "AppleShare Administrator's Guide" (p/n 030-4205-A), or see page 93, chapter 5, in the "AppleShare Administrator's Guide" (p/n 030-6925-A) Also remember the serial number. Below is the information referenced in the "AppleShare Administrator's Guide":

You've forgotten your Admin Key.

The Admin Key is stored in the Users & Groups Data File. If you forget the Admin Key, quit the AppleShare Admin and AppleShare File Server programs. Then drag

the Users & Groups Data File out of the Preferences folder to the System Folder. Then restart the Admin program. In a moment the program will ask you to provide a new file server name and Admin Key. Enter the same file server name, and a new Admin Key.

Following this procedure assigns a new Admin Key and creates a new Users & Groups Data File in the Preferences folder. All of the original user and group accounts, passwords, and access privileges for shared volumes are copied from the old Data File in the System Folder. You can now delete the old Data File.

For AppleShare Pro File Server

See page 106, chapter 6, in the "AppleShare Pro Administrator's Guide." Below is the information referenced in the "AppleShare Administrator's Guide":

You've forgotten your Admin Key.

The Admin Key is stored in the Users & Groups Data File. If you forget the Admin Key, quit the Admin program (and File Server program, if necessary). Then drag the Users & Groups Data File out of the Preferences folder to the top level of the System Folder. Do not drag it out of the System Folder. (Use the System Folder alias to open the System Folder.) Then restart the Admin program. In a moment the program will ask you to provide a new file server name and Admin Key. Enter the same file server name, and a new Admin Key.

Following this procedure merely assigns a new Admin Key. All of the original user and group accounts, passwords, and access privileges for shared volumes are retained. After you've restarted the Admin program, you can throw away the copy of the Users & Groups File you moved from the Preferences folder. It is replaced by a new one within the Preferences folder.

Article Change History:

- 05 Oct 1995 - Added the AppleShare Administrator's Guide information.
- 26 Sep 1995 - Added additional information for AppleShare 4.0.
- 09 Nov 1994 - Added notation about serial number for AppleShare 4.0.x.

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