System 7: Running QuickMail and AppleShare 3.0

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TOPIC ---

Is there a problem running QuickMail and System 7 and AppleShare 3.0 on the
same computer?

DISCUSSION ---

There are two problems:

• The QuickMail NameServer (a Control Panel that scans the network
  and updates the database of QuickMail users) is erratic on a computer
  running AppleShare 3.0.

• If you have AppleShare Print Server and QuickMail running on the
  same computer, you get Fatal Errors from the Print Server. BUT,
  running just QuickMail (without NameServer) and AppleShare 3.0
  worked fine in our testing. Please be aware that actual server usage
  varies from site-to-site..

Here is the official statement from the Technical Support Group, CE
Software, Inc.

"AppleShare Server 3.0, which includes both file and print servers, is
incompatible with the QuickMail mail server.

"This means that customers cannot use the same Macintosh computer
as both an AppleShare 3.0 and QuickMail server. This incompatibility
affects all versions of the QuickMail server from 2.2.x to 2.5.1. This is
the same incompatibility that prevents using the QM Server and System 7.0
Personal File Sharing on the same machine. Customers who use AppleShare
Server 2.01 and earlier in conjunction with the QM Server will not
experience any problems.

"This problem does not effect AppleShare Server machines that operate as
QuickMail clients, nor does it effect machines that act as AppleShare
server clients and QuickMail clients.

CE Software recommends that any customer who needs to use both

AppleShare 3.0 (and Print Server) and QuickMail run these servers
on separate machines unless you have obtained a copy of AppleShare
AppleShare Server 3.0.1, which corrects the problem."

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