AppleShare 3.0: Upgrading Client Software Highly Recommended

```
Article Created: 29 October 1991
Article Last Reviewed:
Article Last Updated:


TOPIC -------------------------------------------------------------

I've recently installed AppleShare 3.0.

When I configured the server using Admin, I set up each user with NO
password, and I also set the minimum length of each user's password to 4.
Additionally, I checked the option that forces the users to change their
passwords the next time they log on.

When I try to log on to the server from the IIx, I get a message that an
unknown AppleShare error has occurred.  It's not fatal -- I just can't log
on.  By adding a 4+ letter default password to each user, I can then log
on.

Since I support an installed base of over 80 File servers and 6,000
Macintosh computers, I want to stress that whatever options we install with
AppleShare 3.0, they must work with 2.01 client software.  It's unlikely
that most of the installed base will migrate to 3.0 client software.


Configuration:

- Server: Macintosh SE/30 4/80 with System 7.0 and AppleShare 3.0
  (all product options) installed.

- Client: Macintosh IIx 5/40 with System 7.0 and AppleShare 2.01 client
  code.

DISCUSSION --------------------------------------------------------

The source of your problem is exactly what you are trying to avoid. Without
the AppleShare 3.0 client software installed, the client software doesn't
understand the messages the server sends to it.  For example, using an all
AppleShare 3.0 setup, if you need to change your password, you will get the
dialog that allows you to change your password.  If you have old client
software, then you will only get an unsuccessful log-on message. The
ability to log on without getting help from an administrator is more than a
minimal benefit.
```

If an administrator is going to take advantage of AppleShare 3.0's extended
security features such as minimum password length, or change password at
the next log on time, then we highly recommend that you install the client
software. You can install it over the network, without restarting, and it
won't cause any disruption in the users' operation.

Keywords: <None>

===

19960215 11:05:19.00

Tech Info Library Article Number: 9264