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AppleShare Print Server: Stack underflow Is PostScript Error

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TOPIC -----

Are there any conflicts between AppleShare Print Server v2.01 and Microsoft Excel for Macintosh v2.2?

I am having difficulty printing Excel spreadsheets to a captured LaserWriter. I get no error messages at the workstation, but I get an error page with a message about a 'Stack underflow' error and the job doesn't print. If I print the document several times (half dozen or so) the job finally prints.

DISCUSSION -----

"Stack underflow" is a PostScript error. Adobe's description of the error is: "An attempt has been made to remove an object from the operand stack when it is empty. This usually occurs because some operator did not have all of its required operands on the stack."

There is no way a user can cause this error. The more likely problem is a software incompatibility. Excel 2.2 and AppleShare Print Server 2.01 have no known problems. To see if the problem is actually related to the Print Server, try a bypass print. If the same document works consistently when printing directly, assume there is a conflict with Print Server and something else.

The problem could be related to the System file on the server. Reinstall System 6.0.5 on the server then use the Network Products Installer disk to reinstall AppleShare and Print Server. This process ensures that no resources in the System file get downgraded in the installation process.

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