



Tech Info Library

Apple Remote Access: I Cannot Print To My StyleWriter (5/95)

Article Created: 3 May 1995

TOPIC -----

I'm using Apple Remote Access (ARA) on my remote Macintosh, and I have a StyleWriter II attached to the printer port. When I want to print, I get an error message saying that the port is in use by another program. When I go to the Chooser to make sure the StyleWriter II is set to the printer port, it tells me I cannot do this while AppleTalk is active. I need AppleTalk to be active when I use ARA. How can I print from my StyleWriter (or any serial printer) from ARA?

DISCUSSION -----

You need to change the AppleTalk connection in the Network control panel. Be sure you are not connect via ARA when you start.

- 1) Go to the Network control panel and click Remote Only. It will give you a message saying that network services will be disconnected. Click OK.
- 2) Go to Chooser, select your printer, and highlight the port to which you have connected the printer.
- 3) Make sure AppleTalk is active in the Chooser window.

You should now be able to print to your local serial printer while either connected, or not connected to ARA.

Support Information Services
Copyright 1995, Apple Computer, Inc.

Keywords: knts

=====
This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 17695