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Apple Remote Access, PowerBook Duo 230, and Error -23 (1/95)

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TOPIC -----

When I use Apple Remote Access (ARA) on my PowerBook 230 with an Express Modem, and I attempt to open a connection; I get the following error message:

"The connection attempt has failed. An unknown error of type -23 has occurred.", or "The connection attempt has failed. An unknown error of type -20 has occurred."

What is causing this?

DISCUSSION -----

System 7.5 has the Extensions Manager control panel, which lets a user turn extensions and/or control panels on or off. The Express Modem control panel has been disabled through the Extensions Manager. Enabling the Express Modem control panel and restarting will correct the error.

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