## AppleShare, ARA, Personal File Sharing and TOPS (10/94)

Article Created: 11 October 1994

TOPIC ---------------------------------------------------------

Occasionally, users will report problems with using AppleShare or Personal File
Sharing such as:

• Inability to start file sharing.
• Errors installing Apple Remote Access.
• Inability to launch or configure Apple Remote Access.
• System bombs when opening Chooser or when selecting AppleShare in Chooser.

DISCUSSION ----------------------------------------------------

If AppleShare users running on older Macintosh computers report these types of
problems, check to see if TOPS has ever been in use in the environment. TOPS was
a popular pre-System 7 way of setting up an ad-hoc network with distributed file
sharing.

Unfortunately, when Apple finished AFP, TOPS was not compliant. Remnants of TOPS
software left in the System Folder can cause Macintosh computers running System
7 to behave abnormally.

TOPS can be completely removed by two means only -- 'De-install' from the TOPS
master installation diskette (unknowable results in System 7), or by a clean
system install (preferred). This is because the TOPS installer put AFP
non-compliant resources into the System file directly. Installing System 7 over
the top of System 6 will not eliminate these resources, and the compatibility
checker doesn't report them.

We have seen more than a few situations where TOPS was the culprit causing
unexpected crashes of servers and workstations, inability to run File Sharing,
or inability to use AppleShare once installed.

Support Information Services
Copyright 1994, Apple Computer, Inc.

Keywords:  knts

================================================================

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number:  16489