



# Tech Info Library

## Remote Access MultiPort Server:Quadra 840av Needs 2.0.1 (5/96)

Article Created: 29 Jun 1994

Article Reviewed/Updated: 24 May 1996

TOPIC -----

I have installed the Apple Remote Access MultiPort Server on my Macintosh Quadra 840av, and am getting Type 1 errors and system crashes.

I am running System 7.1 with no voice recognition software installed, System Enabler 088 v1.1 installed.

DISCUSSION -----

This problem should be resolved by upgrading to ARA MultiPort Server 2.0.1. If an upgrade is not possible or practical, then installing Apple Shared Library Manager 1.1.1 will reduce the occurrence of this problem. The preferred solution is to upgrade to ARA MS 2.0.1.

Also note, ARA MultiPort Server 2.0.1 officially supports only one Serial NuBus Card in a Macintosh Quadra 840av.

UPDATES

-----

Owners of the Apple Remote Access MultiPort Server 2.0 may request an order form to update to version 2.0.1 by calling the Apple Order Center.

The Tech Info Library article titled "Locating Vendor Information" can help you search for Apple Order Center's phone number.

Article Change History:

24 May 1996 - Updated for technical accuracy.

Copyright 1994-96, Apple Computer, Inc

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960528 07:25:21.00

Tech Info Library Article Number: 15724