# ARA 2.0: DialAssist, Manual Dialing, & Redial (3/94)

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TOPIC ------------------------------------------------------------

Dialing, Redialing and DialAssist information for ARA

DISCUSSION -------------------------------------------------------

Manual Dialing
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When you use Manual Dialing, establishing a Remote Access connection varies
according to the type of modem you are using.  To ensure that you can make a
connection while using Manual Dialing, you may need to experiment with pressing
the Connect button slightly before or after you hear the remote modem answer the
phone.

ReDial Feature
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Remote Access Client will attempt redialing only when the phone number that has
been dialed is busy.  If the connection attempt has failed for any other reason,
Remote Access will stop the redialing attempts so that you can correct any
problems.

When using the Redial option, you should set the "Time between retries" number
to five seconds or greater.  Depending on the modem, anything less than five
seconds may not give your modem sufficient time to reset, resulting in your
Macintosh serial port being busy and unavailable for redialing.

When using the Re dial alternate number option, the main number will be dialed
once before the redialing sequence is initiated.  The redialing sequence will
then alternate between the main and alternate numbers.

DialAssist
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In certain countries city/area codes don't exist.  If you are calling within
such a country and you encounter problems, try entering a space in the "Connect
To City/Area Code" field in your connection document to get DialAssist to work
properly.

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