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ARA and CCL With NOTE Command On Hang Up (9/93)

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TOPIC -----

I have modified a CCL to work with the Defender security system. Everything works fine until I click the disconnect button. At this point the Macintosh hangs with "Sorry a system error ... ARA error Type 11". The entire operating system hangs and the Macintosh must be rebooted.

Now the Macintosh works fine with all other CCL's, and dials up and handles all Defender Prompts.

- 1) The customer has a large CCL. The number of branches is not over 128 but it is large. Could the size of the CCL cause memory errors?
- 2) Do we know of errors with the disconnect routine?

DISCUSSION -----

We think that when you wrote your CCL you used a NOTE command in the hang up section of the CCL. The NOTE command is not supported in the hang up section of the CCL. This is a known problem and has been reported, although we can't say for sure whether or not it will be fixed in the next release of ARA.

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