



# Tech Info Library

## Pwr Mac DOS Compatability Card: VTCPIP Error w/ Windows (2/95)

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TOPIC -----

I have installed LAN WorkPlace for DOS on my DOS Compatibility Card for the Power Macintosh 6100. Now when I restart the MS-DOS environment and try loading Windows I get the following error message:

```
VTCPIP: Device load failed.  
TCPIP is not installed or not the right version.  
hit any key to continue.
```

Despite this error, Windows seems to load properly.

DISCUSSION -----

This error occurs if you have installed the Windows portion of LAN Workplace. If Windows runs before TCPIP.EXE is loaded, you get this error. This error doesn't prevent Windows from loading and working properly, however your TCP/IP software will not work.

The most common cause of this error is running Windows before loading network software. You may encounter this error because the CALL C:\LANWP.BAT is added as the last line of the AUTOEXEC.BAT file. Apple ships the DOS Compatibility Card with WIN as the last line in AUTOEXEC.BAT. To correct this error, move WIN after CALL C:\LANWP.BAT, or comment it out altogether.

If you have further questions about Microsoft Windows, please contact Microsoft's technical support. If you have further questions about LAN Workplace for DOS, please contact Novell.

The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

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