DOS Compatible Card: Copying & Pasting Problems (4/94)

Article Created: 15 April 1994

TOPIC --

When I try to copy or cut anything more complicated than a couple of lines of
text from Windows or DOS to a Macintosh application, the machine either locks up
at the "translating clipboard box," or nothing shows up in the clipboard. I have
a brand-new system straight out of the box. What's wrong?

DISCUSSION ---

The problem is memory related - there's not enough Macintosh memory for the
translation. Sometimes this is handled gracefully, as when there's nothing in
the clipboard, and sometimes the machine will crash when out of memory. If
purchasing more memory is not an option, then turn Virtual Memory on and
restart. Virtual Memory should be no greater than double the total amount of
physical RAM. For example, on a machine with 8 MB physical RAM, Virtual Memory
should be set to no more than 16 MB.

Support Information Services
Copyright 1994, Apple Computer, Inc

Keywords: <None>

==

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 15146