



Tech Info Library

Pinpoint 1.0/AppleWorks/Catalyst 3.0 Incompatibility

There is a problem using Pinpoint 1.0 installed on AppleWorks run from Catalyst 3.0.

Symptom:

User runs AppleWorks, uses Pinpoint accessories, and everything appears Rosy. When he exits AppleWorks, to return to Catalyst, the Catalyst desktop appears (less any icons), and then the machine hangs. Now since Pinpoint was not being used, and he was in AppleWorks, the user may not think of it as a Pinpoint problem. In addition, since he has already exited AppleWorks, the user will probably perceive it as a Catalyst problem.

User Response:

He must restart the machine via the Control Reset keys.

Resolution:

Version 1.1 has corrected this problem.

NOTE: Apple Computer Inc. is not responsible for the contents of this article.

Pinpoint Publishing

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