



Tech Info Library

Apple IIgs: Dropping Off The AppleShare Network (11/94)

Article Created: 21 November 1994

TOPIC -----

I have the following configuration:

- Apple IIgs running GSOS 6.0.1 or GSOS 6.0
- Connected to and AppleShare 3.x server
- AppleShare 3.x server has Apple II setup 2.2 installed.

And encounter problems with the Apple IIgs will dropping off the network. Usually within 3-5 minutes of idle time. The server window "Connected Users" will show the user connected for about 1 minute then drop them from the server. This only occurs if you boot the Apple IIgs from the server.

DISCUSSION -----

This problem is difficult to reproduce. Sometimes it will go away simply by doing a clean install of the server and GSOS software. One resolution is to upgrade to Apple II Setup 3.0. You can obtain Apple II setup 3.0 by upgrading to GSOS 6.0.1 or obtaining it from an online service or Apple Authorized Service Provider.

Note: this software comes with GSOS 6.0.1 not AppleShare 3.x. You will need to look in the Apple II area to locate the software.

Support Information Services
Copyright 1994, Apple Computer, Inc

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 16788