# Tech Info Library

## Tech Info Library: Submitting Articles for Publication (11/96)

Article Created: 18 October 1988
Article Reviewed/Updated: 14 November 1996


TOPIC -------------------------------------------------------------

This article describes how to submit an article for publication to the Technical
Information Library (TIL).

For an overview of the TIL, a list of locations where the TIL is available, or
instructions for searching the TIL, refer to the article titled "Tech Info
Library: How to Search for Articles".


DISCUSSION --------------------------------------------------------


Because the TIL is the primary source of technical information for those who
support and use Apple products, posting articles that answer frequently asked
user questions can increase the knowledge base of the library to help reduce
support burdens. We welcome solutions to Apple hardware and software not only
from companies and engineers, but from all our readers.

To submit an article to the TIL, please follow these simple guidelines:

What Should I Submit?
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Articles on any technical issues that pertain to Apple can be submitted to the
library. Here are a few of the most popular subjects:

- Corrections or updates to already posted articles.(Please send us an
  e-mail if you spot outdated or incorrect information in our library.
  Your good deed benefits thousands of other users.)
- Specification sheets.
- Manual corrections.
- Compatibility issues.
- Undocumented features.
- Helpful hints.
- Troubleshooting techniques.

What Should I Not Submit?
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This is a technical library and we try not to include unsubstantiated marketing
claims, such as, "four out of five users prefer So-and-So's product over any

other," and so on. In other words, no advertisements, please.

Do NOT submit technical assistance questions. Unfortunately, we cannot provide technical support through our e-mail address. If you need technical assistance, please contact your local Apple representative, Apple's technical telephone support line, or look at Apple Computers' World Wide Web page for support.

Do I Have To Worry About Formatting?
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No. Just send it by e-mail; we do the rest.

What Else Do I Need To Include?
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Software Version Numbers: If your article involves software, always include the version number so that three years from now someone reading your article can tell if your information is still valid.

Revisions: Please indicate that you are revising an existing record so we know to replace old material with the new.

Where Do I Send It?
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For AppleLink users, send your material to TECH.DB. For other online service users send your material to tech.db@apple.com. Be sure to clearly indicate that you are submitting articles to the TIL.

How Long Will It Take For My Article To Be Added To The Library?
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1 to 3 weeks, depending on our workload. Your article is reviewed for technical accuracy, then checked for grammar, spelling, and clarity by our writer-editors (so do not worry about your writing style).

We hope these few guidelines will not discourage you from sending us articles (although we are discouraging technical support questions). Users of the TIL need good information, and we welcome your material.


Article Change History:
14 Nov 1996 - Updated with current information.
20 Feb 1995 - Moved searching information to new article; retitled.
10 Jan 1995 - Added keyword and TIL location and searching information.

Keywords:  kalley,khelp

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This information is from the Apple Technical Information Library.

19961114 16:00:45.00
Tech Info Library Article Number:  3290